Systems Transformation Grant
Grant Activities from October 1, 2009 – March 31, 2010

Goal 1: Develop a One Stop System
- Virginia now has 12 No Wrong Door implementation sites, with 4 additional sites joining in 2010.
- There are 11 private provider partners.
- Two CILs, 2 local DSS offices, and 3 local health departments will be joining as NWD partners.
- SeniorNavigator continues to enhance their database with resources for persons with disabilities.
- A new Medicaid Pre-Eligibility Tool has been added to the Easy Access portal.
- An updated Needs Assessment Tool will be deployed by Summer 2010.
- An electronic UAI is being developed through a partnership with DSS.
- Usage of the Easy Access portal continues to increase. There were over 62,000 user sessions over the past 6 months.
- A new NWD Coordinator has been hired.

Goal 2: Increase Choice and Control
- Provided training/technical assistance to direct support providers, support coordinators, managers, supervisors, and administrators in person centered thinking training, individual support plan training, and SIS training.
- Developed two additional documents for inclusion in the Resource Bank: *"Advocating for Yourself"* was added to the documents on self direction and materials and *"The Impact of Person Centered Practices for Guardians and Conservators"* was added to the materials on person centered practices.
- Working with VDA to determine ways to increase the use of person centeredness with the older adult populations and began planning for workshops with Jean Tuller on consumer directed options (planned for May 2010) prior to the involvement of AAAs in person centered thinking training (planned for summer 2010).
- Received approval from CMS to make changes to Goal 2 objectives, deleting the emphasis on individual budgeting while maintaining a focus on ensuring self direction within existing waiver options and continuing to examine ways to increase budget authority

Goal 4: Modernize Information Technology Systems
- Both systems are being built in the Microsoft Dynamics CRM system.
- The ID Waiver system will provide an updated system to manage the allocation of slots and services for individuals through this web-based system.
- CIMRS will allow providers to report incidents of alleged abuse, neglect, exploitation and complaints in one central location. The information will then be disseminated to appropriate systems in the state agencies for investigation. This system will eliminate the need for providers to report to as many as three different systems.
- Development on both systems began in January 2010.
- Deployment of both systems will occur no later than October 1, 2010.